



## UPGRADE TIMELINE, BANKING & SERVICE AVAILABILITY – PHASE II

For former River Valley Credit Union Members

In order to perform our system upgrade, hours will be adjusted, and some banking services will be unavailable. Please refer to the upgrade weekend calendar below. Questions? Please contact your local branch. A dedicated Online Banking Support number will be provided within online banking on Monday, Oct. 3, 2022 for all support related to online banking issues.

	Hours of Operation	ATM Access	Debit/Credit Card Use	Online, Mobile & Telephone Banking
Friday, September 30, 2022	All branch offices will close at <b>3:00PM.</b>	Our ATMs will be available.	Debit Cards will work as usual. Lower daily limits will apply.  Credit Cards will work as usual.	Online Banking, Mobile and Telephone Banking will be unavailable beginning at 3:00PM.  Bill Pay will be unavailable beginning at 12:00PM.
Saturday, October 1, 2022	All branch offices will be <b>closed.</b>	Our ATMs will be available.	Debit Cards will work as usual. Lower daily limits will apply.  Credit Cards will work as usual.	All Online Banking, Bill Pay, Mobile & Telephone Banking services are unavailable.
Sunday, October 2, 2022	All branch offices will be <b>closed as usual.</b>	Our ATMs will be available.	Debit Cards will work as usual. Lower daily limits will apply.  Credit Cards will work as usual.	All Online Banking, Bill Pay, Mobile & Telephone Banking services are unavailable.
Monday, October 3, 2022	All branch offices will reopen at 8:30AM.	Our ATMs will be available.	Debit Cards will work as usual. Lower daily limits will apply.  Credit Cards will work as usual.	We expect all Online Banking, Bill Pay, Mobile & Telephone services to be available by midday.  *Please check our website for availability updates

\*Timeline Updates - Important Information: We ask members to check our website at [802cu.com/system-upgrades/](https://802cu.com/system-upgrades/) leading up to and during the system upgrade weekend for any notices on necessary adjustments to the above schedule. While we anticipate adhering to the schedule, adjustments may need to be made as necessary.